

Dear Aviation Australia Customers,

I'd like to take this opportunity to provide an industry update and share some important information regarding our operations.

As an organisation that works with a large portion of the aircraft maintenance community in Australia and overseas, we are in the unique position to work across all segments of our industry. Over the last 12 months, we have seen a progressive increase in training activity in all areas. It has been wonderful to observe this trend, particularly as we seek to address the current skill shortages impacting the industry.

As a result of this increase in training, Aviation Australia has experience unprecedented demand for the services we provide. We have progressively scaled up our resourcing to meet this demand, and while this has increased the volume of work we have been able to produce, the increase has continued to challenge our operations. This has resulted in backlog across our Recognition of Prior Learning (RPL) applications, with turnaround times increasing as a result.

We anticipate active RPL applications will take in excess of the 90 days previously communicated, for a short period of time. Reasons for this change include the upcoming holiday period and other factors. We currently have additional resources being added to our team and anticipate our standard level of service returning to normal by mid-year.

We apologise for any inconvenience this may cause.

We appreciate your patience as we work to support our customers in this important service to industry.

We look forward to providing an update in the weeks ahead.

Kind Regards



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